



May 1, 2020

COVID-19 Homeowner Update #3 – Deer Springs Community

To our Homeowners with Upcoming Closing Dates

On March 22, 2020, Honeyfield Communities scaled back site operations as a result of the COVID-19 pandemic. After considerable consultation with our Health and Safety Team, we re-opened our Deer Springs site on April 13, 2020 with enhanced health and safety policies and procedures in place to protect our workers, homeowners, trade partners and suppliers. We are proceeding cautiously working under this new COVID-19 regime with the safety and well-being of everyone being paramount.

On April 9, 2020, we sent out Unavoidable Delay letters to our purchasers with closing dates of May 26, 2020 and beyond. These notices were sent out as per the Tarion guidelines. We are making steady progress with respect to our upcoming closings and are cautiously optimistic we will meet our current closing dates on homes closing from May 26, 2020 through until June 23, 2020. We do not anticipate closing delays to these homes at this present time. We also note that these are unprecedented times we are living in and situations evolve and can change quickly. We will notify you immediately of any changes to this situation that may affect your closing.

Once construction of your home progresses to a point where we are confident on meeting your current firm closing date, a second notice will be sent out confirming this date. We ask that you once again confirm that your mortgage commitment is in place and consult with your lawyer in order to keep abreast of this evolving situation.

For more information regarding COVID-19 and how it affects you as a homeowner, please visit Tarion's website at www.tarion.com

To our Existing Homeowners

Honeyfield Communities made the difficult decision in early April to suspend all after sales service going forward until further notice. Please be advised, our service department will remain FULLY OPEN via email at customercare@honeyfield.ca. Our Customer Care Office located at 12 Martin Trail will be locked to prevent face-to-face contact. Please submit your warranty concerns via email. We will continue to monitor all incoming emails and will schedule all repairs in priority sequence when operations return to normal for our service department. We will also continue to respond to any emergencies such as, no heat, electrical and/or plumbing issues. Our emergency contact numbers are listed below should you require them, for emergencies ONLY.

Downsview Plumbing / Heating – (905) 794-1489
Tam Electric – (416) 743-6214

Please visit our website www.honeyfield.ca for future updates.

We encourage everyone to not only take care of yourselves and your families, but also to show kindness and support to those in our community who are most in need. Stay safe and take care of each other.

From the Customer Care Team at Honeyfield Communities.

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